



Advanced Bionics Warranty Information

**Please note, under the warranty replacement scheme, it is a requirement that the broken item is returned to Advanced Bionics with 2 weeks of lodging for a replacement.*

Please co-ordinate with your local clinic on the return or contact Advanced Bionics Customer Service for assistance (Ph: 02-8858-1600 or CustomerService.au@AdvancedBionics.com)

Item	Warranty
Internal Device	10-year warranty from the surgery date
Sound Processor	3-year warranty from the initial stimulation date
Neptune Connect™	
Headpieces (excluding AquaMic Headpiece)	
PowerCel Charger	
AA PowerPak™	
AquaMic Headpiece	2-year warranty from the initial stimulation date
Universal Headpiece (UHP) Cable	1-year warranty from the initial stimulation date or time of purchase if purchased separately
AquaMic Cable	
Naida CI PowerCels	
T-Mic™ Microphone	
Earhook	
Acoustic Earhook	
AB myPilot	
ComPilot	
Naida Listening Check	
Off-the-ear Power Options (adapters & cables)	
Naida CI carrying and travel case	
Naida CI Clip	
Naida CI AquaCase™	
Neptune Battery Charger	90-day implied warranty