



June 4, 2018

Dear Hearing Healthcare Professional,

We are happy to introduce an update to the Universal Headpiece (UHP) for our CI system. We call it UHP 2, and it will start shipping as of June 4, 2018.

The UHP 2 has an updated housing around the connector, which provides for more consistent insertion and removal of the cable. This is intended to improve the reliability of both the headpiece and the cable.

The color cover had to be modified to accommodate this change, which means that the UHP 2 Color Cover is only compatible with UHP 2, and the UHP Color Cover is only compatible with UHP. Finally, based on your feedback, we have made the color cover slightly easier to attach and remove.

The necessary magnet strength does not change with UHP 2. However, the model numbers for UHP 2 and the UHP 2 Color Covers have changed to CI-5315 and CI-7128-XX respectively. UHP 2 color caps come in all the same colors currently available for UHP Color Caps, except for our original beige color, which is replaced by the Naida Sand Beige.

New systems will start shipping with UHP 2 as of June 4, 2018. Orders for a warranty replacement (RMA) of the original UHP, will be fulfilled with a UHP 2, and will come with a complimentary set of UHP 2 Color Covers in the color chosen by the customer.

**UHP  
CI-5305**



**UHP 2  
CI-5315**



Improved connector housing

**UHP Color Cover  
CI-7125-XXX**



**UHP 2 Color Cover  
CI-7128-XXX**





In addition to the UHP 2, we are also introducing a new high strength magnet (CI-7522). This magnet is stronger than 4 UHP magnets in the well, and can be helpful for the small percentage of recipients who need more magnet strength than we currently offer. Please consult with your AB Clinical Specialist, or with your AB Audiologist On Call (AOC), for questions about use of the N52 magnet.



**CI-7522  
N52 Magnet**



**CI-7511  
UHP Magnet**



**CI-7518  
Thin Magnet**

Kind Regards,

A handwritten signature in black ink, appearing to read 'Dan Ward'.

Dan Ward  
Product Manager – Externals Products