

Marvel CI Bluetooth® Quick Tips

Are you a parent of a child with a Marvel CI sound processor? And, do you have your child's devices connected to your phone? Did you know you can stop phone calls being streamed to the Marvel CI sound processor/hearing aid whilst connected to Bluetooth?

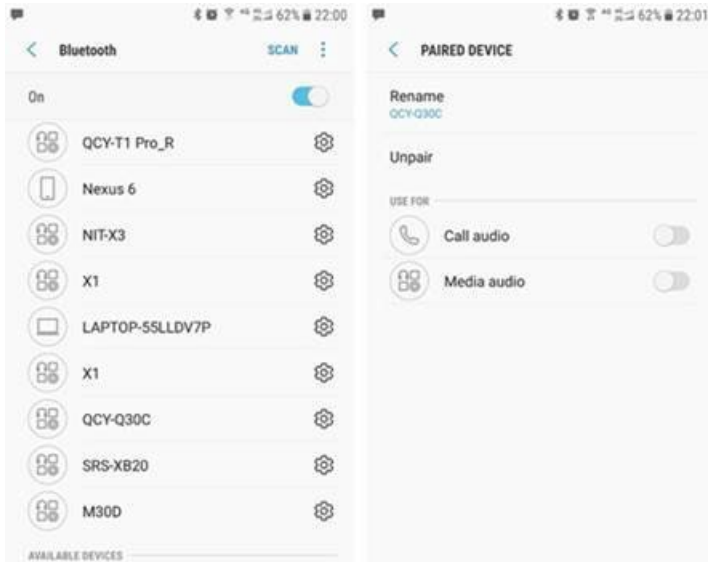
Here are the step-to-step instructions on how to do this with Apple iOS and Android devices:

Apple/iOS:

- Settings -> General -> Accessibility -> Touch -> Call Audio Routing -> Change to 'Speaker'
 - CI wearer will however continue to hear the phone ring given this is recognised by the phone as media rather than linked to the call itself unless they turn off the sound for 'Ringer and Alerts' by going to Settings -> Sounds and Haptics -> Slide across all the way to the left for 'Ringer and alerts', slide the physical switch on the left side of the device to silent and also deactivate any other sound alerts if necessary

Android:

- Settings -> Connected Devices -> Click on 'cog/wheel' next to the cochlear implant wearers named processor on the list to stop call audio routing -> Click on slider next to 'Call Audio or Phone Calls' so that it is on the left
- CI wearer will continue to hear the phone ring unless either one of the following options are used:
 - Click on slider so that 'Media Audio' is also off (however they will be unable to hear any media sound unless this is switched back on) or go back to Settings-> Sounds and vibration and then turn off ring and notification volume (however then the phone will be on silent when the person is called) and also deactivate any other sounds alerts where necessary



The above set-up is the same for anyone using Bluetooth headphones or other devices who wish not to use these for streaming/hearing calls. Moreover, given it is the device they are pairing to that controls the Bluetooth functionalities and not the Marvel processors/hearing aids it is possible the above may differ based on the type/manufacturer of the technology you are attempting to connect to. Also, with new software updates this may also change in terms of where to access/find these settings and if you are unsure please liaise with your manufacturer directly for further guidance.

Alternatively, you can disconnect/reconnect the processors from Bluetooth within the Bluetooth settings or to switch-off/turn-on Bluetooth altogether when you do/do not wish to stream to the Marvel processor/hearing aids.

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