QUICK START GUIDE

for the NEPTUNE™ Sound Processor

For additional information about the operation of your processor, refer to the Neptune Sound Processor User Guide.

Neptune System Parts

1. Sound Processor
2. Processor LED
3. On/Off Button
4. Auxiliary Connector
5. Battery Cover
6. Color Cover
7. Neptune Connect
8. Neptune Connect Sync Light
9. Program Switch
10. Volume Control
11. Sensitivity Control
12. Euro Port Connector
13. Headpiece
14. Microphone
15. Headpiece Cable
16. AAA Battery
17. Headpiece Cable Connector
18. Neptune Connect Release Latch

SIDE VIEW
**Powering Your Processor**
To turn your processor ON, press and hold the Neptune ‘on/off’ button for 1–2 seconds. You should notice the orange LED within the button flashing to indicate battery charge.

To turn your processor OFF, press and hold the Neptune ‘on/off’ button for 1–2 seconds. The orange LED will fade out to indicate that the processor is powering down.

**Replacing Your AAA Battery**
1. Remove the battery cover.
2. Remove/replace AAA battery, noting proper orientation.
3. Replace the battery cover.

**Understanding Neptune Processor Indicator Lights**

<table>
<thead>
<tr>
<th>Color</th>
<th>Behavior</th>
<th>Programmable</th>
<th>Indication</th>
</tr>
</thead>
</table>
| Orange | Blinks at start-up | No | • 4 quick blinks indicate that battery is fully charged  
• 2–3 quick blinks indicate that the battery is sufficiently charged to power the system  
• 1 quick blink indicates that the battery is nearly depleted  
• No blinking indicates depleted battery. Replace with charged or new battery |
| Solid | Yes | Battery is almost depleted |
| Blinks twice every three seconds | Yes | Battery is depleted and cannot support stimulation |
| Fades out | No | Sound processor is powering down |
| Red | Blinks once per second | Yes | Loss of lock with the implant |
| Blinks rapidly (more than once per second) | No | Wrong implant connected |
| Solid | No | Sound processor error condition. Fully remove and re-insert battery to reset processor |
| Green | Flickers in response to loud inputs | Yes | The sound processor and microphone are responding to sound |
| Solid green | No | Indicates an empty program slot or monitor (△) position |
| Blinks at start-up after battery status and upon program change | No | • 1 blink indicates program one  
• 2 blinks indicate program two  
• 3 blinks indicate program three |
Understanding Processor Alarms

<table>
<thead>
<tr>
<th>Behavior</th>
<th>Indication</th>
</tr>
</thead>
<tbody>
<tr>
<td>Beeps once per second</td>
<td>Loss of lock with the implant.</td>
</tr>
<tr>
<td>Beeps rapidly (more than once per second)</td>
<td>Wrong implant connected.</td>
</tr>
<tr>
<td>Beeps slowly (once every five seconds)</td>
<td>Low battery.</td>
</tr>
<tr>
<td>Two beeps every three seconds</td>
<td>The battery is depleted and cannot support stimulation.</td>
</tr>
<tr>
<td>Continuous beep</td>
<td>Sound processor error condition.</td>
</tr>
</tbody>
</table>

Using the Neptune Connect

Attaching the Neptune Connect
1. Remove the Neptune Color Cover.
2. Attach the Neptune Connect.

Removing the Neptune Connect
1. Press the release latch.
2. Remove Neptune Connect.
3. Replace Neptune Color Cover.

Syncing the Neptune Connect and Processor
1. Turn the volume all the way down by moving the dial in a counter-clockwise direction.
2. Sync Light will flash green once.
3. Return volume dial to typical use setting.

Understanding Sync Light Indicators

<table>
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<th>Color</th>
<th>Behavior</th>
<th>Indication</th>
</tr>
</thead>
<tbody>
<tr>
<td>Green</td>
<td>Blinks once</td>
<td>Neptune Connect and processor settings are synced.</td>
</tr>
<tr>
<td>Red</td>
<td>Blinks once per second</td>
<td>Neptune processor and Neptune Connect settings are NOT synced.</td>
</tr>
<tr>
<td></td>
<td>Solid</td>
<td>Error Condition. If this occurs, remove and re-attach the Neptune Connect.</td>
</tr>
</tbody>
</table>
Changing Programs

Adjusting Volume or Sensitivity

To increase the volume or sensitivity setting, turn the dial in a clockwise direction.
To decrease the volume or sensitivity setting, turn dial in a counterclockwise direction.

Reminder: You may need to sync Neptune Connect and processor prior to program, volume, or sensitivity control changes taking effect.